

Attorney's Docket No. 5577-254

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Clymer et al.

Serial No.: To Be Assigned

Filed: Concurrently Herewith

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR EARLY
WARNING OF POTENTIAL SERVICE LEVEL AGREEMENT VIOLATIONS

Date: July 2, 2003

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

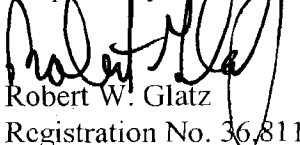
INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP.

No fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to our Deposit Account No. 50-0220.

Respectfully submitted,


Robert W. Glatz
Registration No. 36,811



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PATENT TRADEMARK OFFICE

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I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Mail Stop Patent Application, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Traci A. Brown

FORM PTO-1449 U.S. Department of Commerce Patent and Trademark Office LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)	Attorney Docket Number 5577-254	Serial No. To Be Assigned
	Applicants: Clymer et al.	
	Filing Date: Concurrently Herewith	Group

U. S. PATENTS & PATENT APPLICATION PUBLICATIONS

Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate

FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation Yes No
/T.H./	1	EP1229685A2	8/7/2002	EPO	H04L	12/24	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER

/Trevillian Highter/

DATE CONSIDERED

06/09/2008

*EXAMINER

Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.